

NINA NO INJURIES NO ACCIDENTS AT WORK

A SELECTION OF DIFFERENT EXAMPLES FROM THE EVERYDAY EXPERIENCE OF BOSKALIS | JANUARY 2015

HEALTH CARE(S) IN VIETNAM



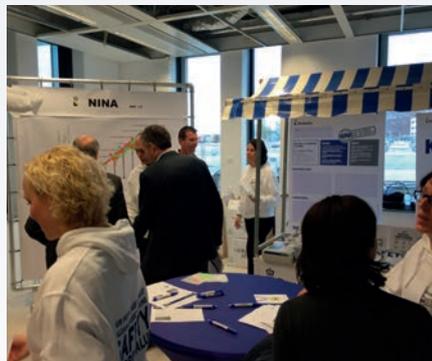
Frans Thomassen, Project Manager

"After a 24-hour journey, with two planes and a four-hour car ride on a Swiss-cheese road, I arrived this year at our very remote project location in Nghi Son, Vietnam. Ready for a new challenge, both in terms of work and in terms of working conditions.

Because how can you organize health care if the closest first aid post is an hour's drive and the first good quality clinic is at least another 3 hours away? In the end we entered into an agreement with International SOS (I-SOS). We set up a clinic on site that is staffed 24/7 by skilled doctors who receive support from the regional I-SOS Repatriation centers. We also purchased our own ambulance, because the village in which we are staying doesn't have one. Our doctors have already organized two repatriation missions and supported the customer during an emergency operation in the port. This pro-active management to organize the safety situation effectively saved me from many a sleepless night. It feels good that we can offer the best possible care imaginable in the unfortunate event that something goes wrong."

SHARE KNOWLEDGE

At the Boskalis Knowledge Festival 1.0 in early November in Papendrecht, the Netherlands, visitors of the NINA stand received information about the program and they could offer feedback.



The festival was an initiative of the BODP group '13-'14. "With workshops and a 'knowledge yard sale' it was an interactive festival where the more than 200 participants could literally 'get' and 'bring' knowledge," explains co-organizer Henrik Keij. The following were some of the most common thoughts on NINA:

THIS IS GOING WELL:

- NINA has a strong presence, is easily visible and enjoys wide support.
- NINA connects, raises awareness and has a common safety identity.
- NINA encourages and facilitates open discussions on the shop floor.
- NINA is becoming a way of life.

THESE ARE AREAS FOR ATTENTION:

Implementation: introduction of NINA at MNO, Salvage and Dockwise; application in the office.

Progress: a regular 'boost' is needed to keep NINA alive.

Contents: attention for health (Fit for Duty).

Future: making people even more aware of NINA, and in that way make NINA even more part of daily practice!

INSPIRING NINA EXPERIENCE IN GREEN BAY

A NINA training program can be an eye-opener for customers as well.

Fox River Cleanup is a riverbed cleanup project in the US. Boskalis Dolman developed cleaning systems for this project. The local operators recently received a NINA Experience (a training course that gives a new stimulus to thinking about safety), including principle contractor Tetra Tech and dredging company Brennan.

"The approach to safety here is rooted in the phenomenon of 'liability' if something goes wrong," says Project Manager Rudy Driessen. "The result: watertight safety protocols, strict hierarchy, clear-cut tasks. With NINA we focus on taking our own responsibility and initiative: 'Do you have an idea on how things can be done better? Let us know!' It took some getting used to for the operators, but this is now starting to bear fruit, both in the atmosphere and in the statistics."

FROM 'SAY' TO 'DO'

Tetra Tech and Brennan are enthusiastic about the NINA approach, Rudy says: "After the Experience, Tetra Tech rewrote one of its safety posters. The poster, which once read: 'If you see something, say something' (in other words: report it to your supervisor), now reads: 'If you see something, do something.' Isn't that great?!"



| NINA Experience Fox River Clean Up project